



SteamJet® Spot Removal Guide

Have a spot on your carpet and don't know how to remove it? Here are some steps to take, courtesy of CRI (The Carpet & Rug Institute):



Act Quickly! Most carpet available today has been treated with a stain-resist treatment; so many spills can be removed if immediate action is taken. The longer you delay, the higher the probability of a spill becoming a permanent stain. Remember, staining is influenced by many factors, and no carpet is completely stain proof.

Blot liquids with a dry, white, absorbent cloth or white (no printing) paper towels.

Do not scrub the area! Scrubbing can cause pile distortion in the affected area. Continue to use a dry cloth or paper towels until the area is completely dry. For semi-solids, gently scrape up with a rounded spoon. Solids should be broken up and vacuumed until completely removed.

If the spot can be identified, locate the substance in the spot removal computer and **follow the directions carefully.**

Pre-test any spot removal agent in an inconspicuous area to make certain the solution will not damage the fiber or the dye. After applying several drops to the testing area, hold a white cloth on the wet area for 10 seconds. Examine the carpet and **cloth for color** transfer, color change, or damage to the carpet. If a change occurs, another cleaning solution should be selected.

Apply a small amount of the selected cleaning solution to a white cloth, allowing it to sit for about 10 minutes and work in gently.

Work from the edges of the spill to the center to prevent the spill from spreading. Do not scrub! Blot, absorbing as much as possible, and repeat if necessary.

Continue using the first cleaning solution as long as there is a transfer of the spill to the cloth. It is not necessary to use all of the cleaning solutions if the first solution removes the spill. Be patient. Complete removal of the spill may require repeating the same step several times.

After the spill has been completely removed, **rinse the affected area thoroughly** with cold water, and blot with a dry cloth until all of the solution has been removed. Some cleaning solutions will cause rapid soiling if the solution is not completely removed. Apply a one-half inch layer of white paper towels to the affected area, and weigh down with a flat, heavy object (such as a telephone book). Continue to change paper towels as needed.

A dry, absorbent, cleaning compound may be used as a substitute to accelerate drying time.

For more detailed information on a specific spill, please search on the pull-down menu at left.

Many fiber manufacturers provide a toll-free cleaning assistance and advice (consult your warranty).

